



NEXTGEN[®]
Patient Portal

Connecting You and Your Healthcare Team



**View and manage your personal health
information securely 24/7**

The Patient Portal is a secure, confidential, and easy-to-use website that gives patients 24-hour access to their medical records. It uses the latest encryption technology to deliver secure communication between patients and the Orthopaedic Institute.

With the Orthopaedic Institute's Patient Portal, you will be able to:

- **Request Non-Urgent Appointments**
- **Request Medication Refills**
- **Ask Billing Questions**
- **Request Your Health Record**
- **Communicate With Us**
- **Access Research Center** — Access health education information to help you make good health decisions.

**The Patient Portal delivers the information you need
through a convenient, easy-to-use website.**



WE RESPECT YOUR PRIVACY.

Receive notices to your personal email account when there is important information awaiting you in your Patient Portal account. If you choose to use the Patient Portal, your name and email address will be treated with the same care and privacy given to your medical records.

WHO CAN SIGN UP?

Adult patients 18 and over may sign up for the Patient Portal in accordance to the Terms and Conditions on the website. Upon request, a Personal Care Giver with the appropriate documentation may be authorized.

SIGN UP TODAY.

You can sign up and register for the Patient Portal by giving your name and email address to the Orthopaedic Institute. In turn, you will receive an instruction sheet that includes an activation code, known as an enrollment token. The enrollment token will allow you to log into the system and create your own private user name and password.

CONTACT US FOR SUPPORT.

For questions about the portal - call or visit the Orthopaedic Institute. For your security, the Orthopaedic Institute will not change the Patient Portal associated email address or give out a new token over the phone.

For navigation assistance within the portal, click on the [User Guide](#) link on the portal home page. You can also click on the [Having Trouble?](#) link for additional assistance.



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